



# Club & Resort Management Software

[www.membroz.com](http://www.membroz.com)





### **Member Management**

Complete control on Member profile and membership enrollment. Easy way to configure payment terms.



### **Membership Management**

System provides easy way to manage Membership Plan, Payment terms and Usage terms setting.



### **Flexible Payment**

Auto generate bill based on payment terms, flexible way to generate receipts and vouchers.



### **Inquiry Management**

Capture enquiry generated from various sources like website, reference and direct meet. Manage follow up and closer.



### **Event Management System**

Manage annual events, celebration & holidays, functions, send notifications to Members



### **Facility Management**

Manage facility, inventory, availability. Facility booking and availability calendar for member.





## Restaurant POS

Point of Sales for Restaurant & Retail business. Inventory management & KOT view for kitchen.



## Discount Coupon & Cashback

Configure cashback rules for wallet & online payments. Upload coupon & use Point of Sales system



## eWallet

Manage private wallet accounts for members, give cashback & other benefit using eWallet.



## Member Portal

Member portal allow self-service to manage payment, booking and supports.



## Mobile App for Members

Native mobile app for member to view payment, booking & membership detail. Send push alert to members on mobile app.



## Account & Finance Reporting

Manage Expense, Invoices, Bills & Salary. Generate Balance sheet, Income & Cashflow statement



### Gym Management

Manage diet, workout, measurement & members fitness report.



### Sales & Performance Management

Sales target, flexible performance incentive setting and enrollment analysis for sales team.



### Visitor Management

Capture visitor detail using kiosk & issue visitor pass and record visitor movement.



### Member Feedback & Complaint

Get members feedback for club, facility, events etc on periodic basis and improve your service offering



### Inventory Management

Manage different product category, minimum quantity alert, vendors & interactive reports



### Purchase Request & PO

Manage your store and sales right from purchase request, purchase order, inventory take and sales invoice



### Automation Workflow

Configure system workflow and customize process for smooth running operation



### Reporting

Customized reports on members, payments, holidays & booking detail. Members, Payment and booking cost summary report.



### Analytics Reports

Go deep insight in your business data. Analyze data using Graphical or Tabular View



### Instant Messaging

Send Chat Message to Member & User, Create group to make group chat.



### Multi Dashboard

Dashboard provides embedded interactive reports namely charts, KPI widgets, summary views, tabular views and notifications.



### Member Access Card

Member access card to track attendance, facility usage.





## Features & Benefits

- Customize members profiles and payment terms
- Flexible membership plan, quick way to set payment terms
- Self-service member portal for online payment.
- Wide range of reporting components, tabular views.
- Dashboards for at-a-glance view of Key Performance Indicators (KPIs)
- Customizable workflow and business process.
- Rapid set-up & implementation
- Anytime, anywhere access to data, reports and dashboards
- No hardware/software to maintain
- Very affordable monthly subscription plans

### Sales & Support Office

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