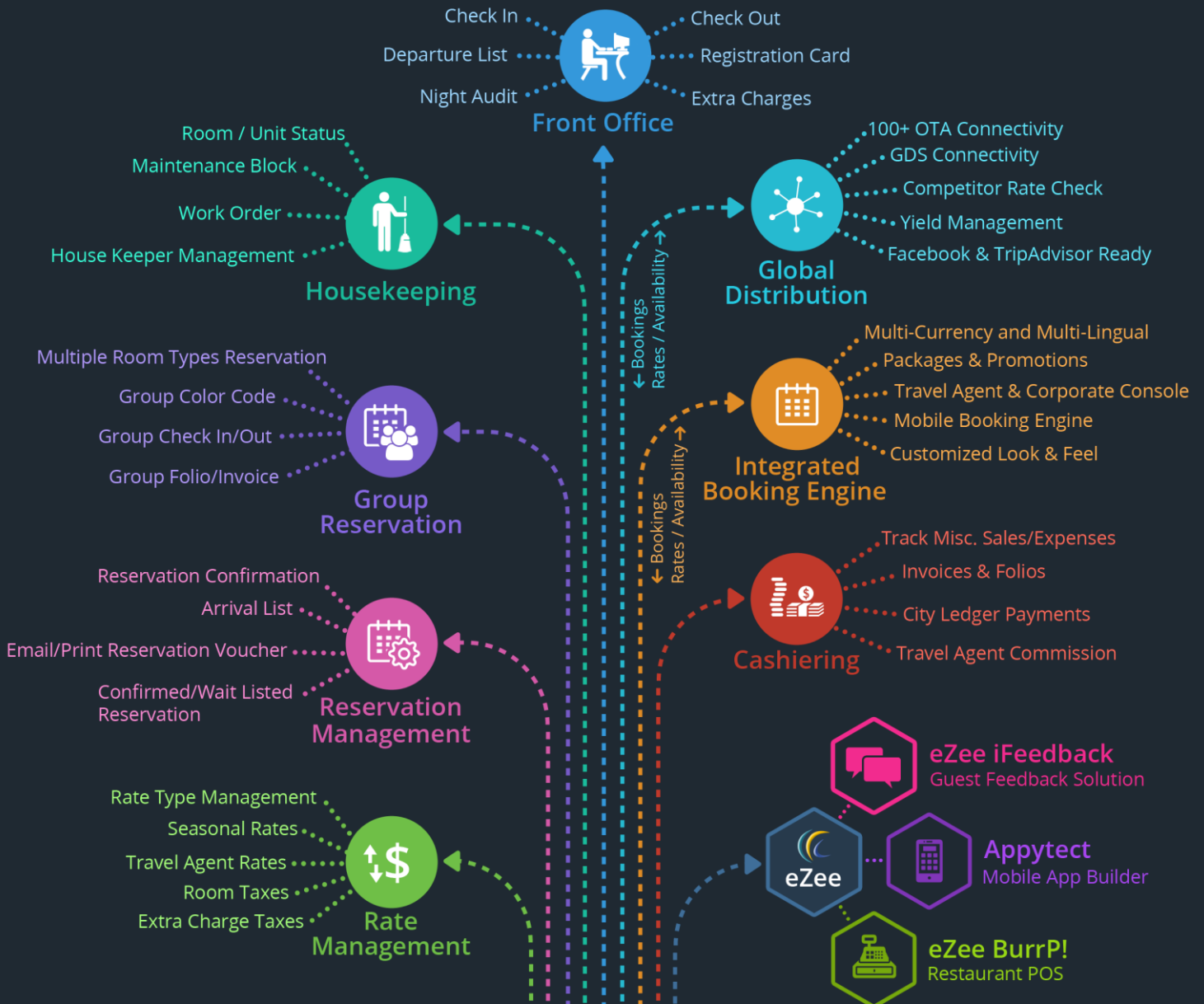




# eZee Absolute

Online Hotel Management System

# eZee Absolute Overview Chart



Mac OS

Windows

Linux

Third Party Interface

Key Card Lock (ADLE)

Phone System (SAMSUNG, Panasonic)

Financial Accounting (QuickBooks)

CC Payment Gateway (MERCURY, XCHARGE)

VingCard

INHOVA

COMDIAL

Access from Any Device

Access from Anywhere

99.99% Up time

# eZee Absolute Modules and Features

## Rate Management



- Unlimited number of seasons spread over multiple years
- Negotiated / Special Rates for Travel Agents and Corporate Customers
- Extra charges for additional persons
- Daily and long-stay rates
- Multiple rates and rate types support in a single stay
- Separate price allocation facility for your website

## Reservation Management



- Single interface Reservations/Walk Ins/Group Bookings
- User defined Reservation Type – Confirmed, Unconfirmed, Wait Listed
- Guest detail retention – No need to reenter all details for returning guests
- Single window reservation search
- Rights based override facility for standard room rates/packages
- Special request booking for guests for Front Office/House Keeping
- Day Use/Late Check Out with option of additional charge
- Group reservations with group owner marking for effective communication
- Market Code and Business Source track for statistical analysis
- Travel Agent, Company and City Ledger for commissions, direct billing and special rates
- Advance deposit
- Reservation confirmations by email
- Reservation cancellations with defined rules for cancellation charges
- No Show reservations with defined rule for no show charges
- Facility to Reinstate Cancelled and No Show Reservations
- Automatic reservation release on non-payment of deposit by release date
- Information entry for guest pick up/ drop off
- Reservation amendments and auto confirmation email

## Front Office



- Selection based room allocation – No confusion and increased guest satisfaction
- Thoughtfully structured single user interface for Walk Ins, Reservations, and Groups
- Customizable Guest Registration Card
- Multiple guest names and sharers per room
- Group check in
- Published/Negotiated/Allocated room rate
- Stay amendments
- Online Credit Card payments
- Complete guest history with number of stays, dates of stay and rates offered
- Facility to black list a guest to avoid future problems
- Room move allowed at any point in time
- Multi currency support
- Incidental charge posting
- Unlimited folios for same check in
- Transfer/Split/Routing of charges
- Group check out
- Incident invoice for non staying guests (Miscellaneous sales)
- Customized Invoice/Folio printing
- Reinstate check In/check out before night audit
- Quick statistical view
- Tape chart/stay view
- Unified dashboard
- Discounts based on user rights
- Easy and clear Night Audit
- Readable and understandable Audit Trails for all important transactions
- City Ledger/Direct Billing Management
- Travel Agent Commission
- Advance Deposit Ledger
- Expense Management



## Online Bookings



- Integrated Web Reservation module for hotel website
- Option to show real time/allocated room availability
- Option to show real time/allocated price
- Real time reservation confirmation for booker
- Stay date driven rates and packages – Multiple offers possible
- Single and Multiple room bookings
- Link to sell rooms via GDS/IDS like Expedia.com, Hotels.com and other intermediary websites
- Reservations from website visible to Front Office in real time
- Pull and Push based integration with Channel Management Software
- Information entry for Guest pick up/ drop off
- Online reservation cancellation facility for registered guests/users
- Option to offer Confirmed Reservation/Reservation Request
- Optional online credit card payment
- Console and Interface for Travel Agent/Company

## Housekeeping



- Single screen house status reporting
- User defined room statuses: dirty, clean, inspected, under repair
- Visibility of housekeeping status for Front Office staff
- Visibility of remark/request/message set by guest/front office staff
- Chamber maid assignment to rooms and daily list for chamber maids
- Maintenance work order
- Room blocking for maintenance

## System Requirements

<b>Operating System</b>	Supports all known operating systems
<b>Browser</b>	<ul style="list-style-type: none"> <li>• Firefox</li> <li>• Chrome</li> <li>• Safari</li> </ul>
<b>Computer</b>	Any Mac/PC with 512 MB + RAM and monitor with a minimum resolution of 1024x768
<b>Software Requirement</b>	Flash Player Plug-in must be enabled on browser
<b>Internet</b>	Broadband internet access (DSL, cable, satellite) with a recommended minimum connection speed of 256 kbps

# Daily Operations summary with eZee Absolute from Reservation to Check-out



## Reservations

Walk-in or over the phone reservations for single or group can be done by staff instantly and online bookings are automatically updated in the system.



## Reservation Confirmation

Once the reservation details are entered by the staff, confirmation email is generated that can be emailed or hard copy can be printed in multiple formats. Automated email confirmation is sent by the system for online bookings received from website or travel websites.



## Housekeeping

Housekeeping lets you track status of all the rooms in the hotel with eZee Absolute's easy to understand GUI. Track rooms which require immediate attention and assign task to staff for quick fix pre guest arrival.



## Check-in

Upon guest's arrival, the front desk staff can easily check-in the reservation right from the main dashboard. Staff can use various parameters to quickly search the guests in the system by name, invoice No., Room Type, etc.



## Group Handling

Easily organize all your reservations for group bookings; apply charges to the main folio or individual reservations. Assign color codes to specific groups for easy identification and assigning extra charges.



## Corporate Clients/Agents

Create special rates and discounts for corporate clients which can be easily assigned to the folio or city ledger accounts for direct billing to the company.



## Extra Charges

Predefined extra charges (inclusions) are automatically added to the room folio and other unforeseen extra charges can be added manually to the folio.



## Check-out

Upon check-out, staff can apply any additional charges to the folio and accept payment in cash or credit. Furthermore, staff can easily generate a single folio for multiple rooms and split folio for a single room.



## Reports

Generate multiple reports types and save them in various formats such as. pdf, .xls, .doc, etc. In addition, special reports can be generated for corporate clients and agents.

## Online Distribution



## Website Bookings

eZee Absolute is interfaced with eZee's Online Booking engine, allowing the system to automatically update all the bookings received from the website.



## Travel Website Bookings

eZee Absolute is interfaced with eZee's Channel Manager, allowing the system to receive bookings from all the connected OTA's and GDS channels which are automatically updated in the system.

# Cloud Computing Advantages

eZee Absolute offer the best what cloud technology has to offer at minimum costs. Below are the few of the many advantages it has to offer for your hotel and staff.

## No Capital Investment

- No capital expenditure on your end as it is a Pay-as-you-go model.
- eZee Absolute requires no special IT staff for implementation which means no investment.

## Pay-As-You-Go Model

- Minimum costs as hotel does not pay for features which are not required or use.
- Choose the most cost effective plan for your property which meets your specific requirements.

## Data Storage and Safety

- The cloud can accommodate the growing data without hotels ever worrying about running out of storage.
- Hotel's data is stored in secured servers with firewall protection and SSL encryption securing hotel's data.

## Automatic Backup

- The data is automatically backed up regularly and can be restored easily without ever worrying about loss of data.
- No physical drives required for hotels to back up the data saving IT costs.

## Automatic Software Updates

- eZee Absolute updates automatically with the latest features and enhancements.
- Never have to worry about downloading the latest Service Pack or manually checking for an update.

## Minimum down Time

- eZee Absolute is built on a architecture with multiple redundancy, giving our users minimum down time.
- With automatic failover system, eZee Absolute will naturally shift to a backup server giving you uninterrupted service without affecting your business.

## Easy Implementation

- eZee Absolute can be up and running at your hotel in a very short period as it requires no installation or any other kind of set up.
- Requires no special software or hardware upgrades in hotel saving on IT costs.

## Minimum Operating Costs

- Once the System is in place, hotels do not require any IT staff for any kind maintenance keeping hotel's costs at minimum.
- In addition, no extra software or hardware means hotel does not have to deal with hardware vendors or software providers.

## Access from Anywhere

- Only requirement a hotel has to run their operations with eZee Absolute is a Desktop PC or Laptop with Internet Connection.
- You can access the system remotely even when travelling keeping eye on the business.

## Minimum Learning Curve

- eZee Absolute is easy to learn and adapt without ever worrying about extra time spend on training.
- Users come up to speed much faster to cloud based software when compared to bloated desktop versions.

# eZee Absolute Screenshots

## Stay View

Stay View													
Room	17	18	19	20	21	22	23	24	25	26	27	28	29
	May Tue	May Wed	May Thu	May Fri	May Sat	May Sun	May Mon	May Tue	May Wed	May Thu	May Fri	May Sat	May Sun
<b>Delux</b>	0	0	1	0	0	0	0	0	0	0	0	0	0
101		Mr. Fred Nerks								Mr. Henry Johnson			
102		Mr. Ric		Mr. John Doe									
103													
<b>King</b>	1	0	0	0	0	0	0	0	0	0	0	0	0
104													
105		Mr. Jerry Johns								Mr. Richard Roe			
201				Mr. Rick	LOCKED								
<b>Queen</b>	0	0	0	0	0	1	1	0	0	0	0	0	0
202		Mr. Henry Johnson											Mr. Tommy
203								Mr. Richard Roe					
204		Mr. Fred Nerks											
305				Mr. Richard Roe			Mr. Jot	Mr. Henry Johnson					
<b>Suite</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
205		Mr. Richard Roe											
301								Mr. Henry Johnson					

## Walk-in Wizard

**Walk In / Reservation**

<p><b>Guest Information</b></p> <p>Name: Mr. John Doe</p> <p>Address: Street Wally</p> <p>Texas, Texas, 52031</p> <p>Country: United States</p>	<p><b>Stay Information</b></p> <p>Room(s): 5 Delux</p> <p>Arrival: 19/05/11 12:00PM Night: 1</p> <p>Departure: 20/05/11 12:00PM Adult: 2</p> <p>Reservation Type: Confirm Booking Child: 0</p>	<p><b>Contact Information</b></p> <p>Email: myname@yahoo.com</p> <p>Phone: 555-5555-555</p> <p>Mobile: 9999999999</p> <p>Fax: 555-5555-555</p>
<p><b>Other Information</b></p> <p>Identity: Driving License 123456789</p> <p>Nationality: United States</p> <p>Gender: Male</p> <p>VIP Status: Regular</p>	<p><b>Billing Information</b></p> <p>Rates: Normal</p> <p>Bill To: Guest</p> <p>Payment Mode: Cash</p> <p>Release Date: 17/05/11 Term: 20%</p>	<p><b>Other</b> TA Discount Payment</p> <p>Company: Global</p> <p>Market: Travell Agent</p> <p>Business Source: Global</p>

Print Guest Registration card
  Supress Rate on Registration Card
  Print Folio
  Print Receipt

Room Type	Room	Rate Type	Adult / Child	Guest Name	Identity Type	Identity No	Inclusion	Remark
King	104	Daily	2 / 1	Mr. John Doe	Driving License	123456789		
King	105	Daily	2 / 1	Mr. John Doe	Driving License	123456789		
Super Delux	502	Daily	2 / 1	Mr. John Doe	Driving License	123456789		
Super Delux	503	Daily	2 / 1	Mr. John Doe	Driving License	123456789		

**Total \$ 732.00**  Close when finish. Reserve Cancel

## Reservation List

Reservation List

**Search Criteria**

<b>Res #</b>	<input type="text"/>	<b>Guest Name</b>	<input type="text"/>	<b>Arrival</b>	<input checked="" type="checkbox"/>	<input type="text" value="17/05/11"/>	<input type="text" value="To"/>	<input type="text" value="31/05/11"/>
<b>Vouc #</b>	<input type="text"/>	<b>Room</b>	-- Room No <input type="text"/>	-- Room Type -- <input type="text"/>	<b>Res. Date</b>	<input type="text"/>	<input type="text" value="To"/>	<input type="text"/>
<b>Can #</b>	<input type="text"/>	<b>Source</b>	--Select-- <input type="text"/>		<b>Type</b>	Active <input type="text"/>	--Reservation Typ <input type="text"/>	

Res #	Arrival ▼	Dept	Guest Name	Room	Source	Total	Deposit	User	Res. Type
189	05/17	05/21	Mr. John Doe	301 - Suite	Global	\$ 1,254.00	\$ 70.00	admin	Confirm Booking
109-1	05/17	05/20	Mr. John Doe	206 - Moderate	Booking	\$ 571.00	\$ 0.00	admin	Confirm Booking
109-2	05/17	05/21	Mr. John Doe	406 - Moderate	Booking	\$ 760.00	\$ 0.00	admin	Confirm Booking
147	05/17	05/18	Mr. Henry Johnson	King	Booking	\$ 56.00	\$ 0.00	admin	Confirm Booking
186	05/17	05/18	Mr. Richard Roe	102 - Delux	Expedia	\$ 90.00	\$ 0.00	admin	Confirm Booking
44-3	05/17	05/22	Mr. Tommy Atkins	402 - Suite	Global	\$ 1,443.60	\$ 0.00	admin	Confirm Booking
74-1	05/17	05/21	Mr. Richard Roe	205 - Suite	Booking	\$ 808.00	\$ 0.00	admin	Confirm Booking

## House Status

House Status

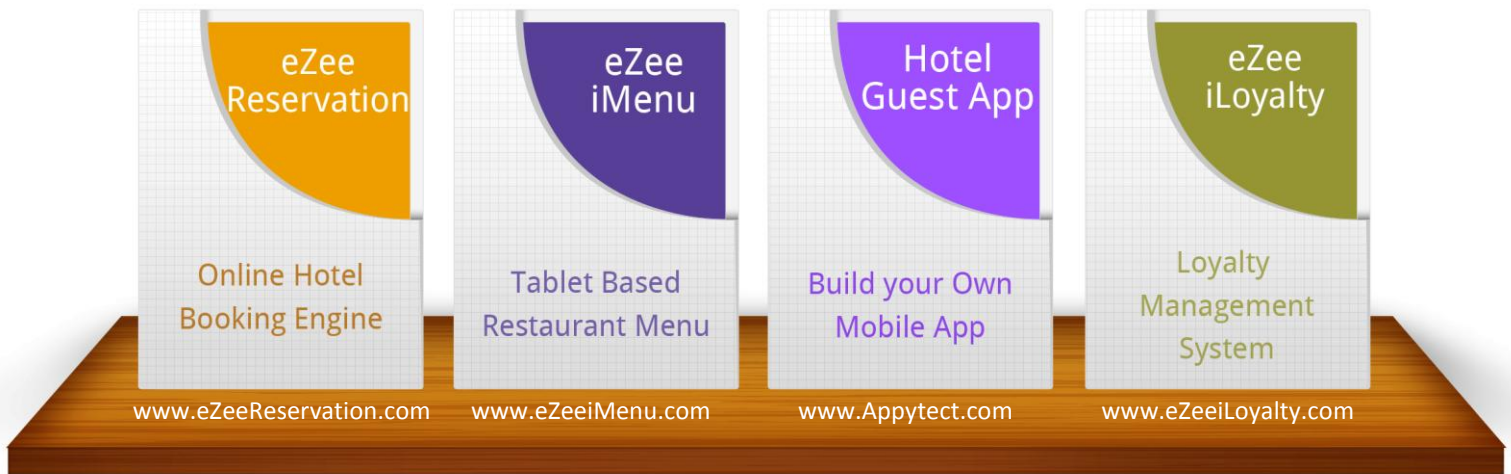
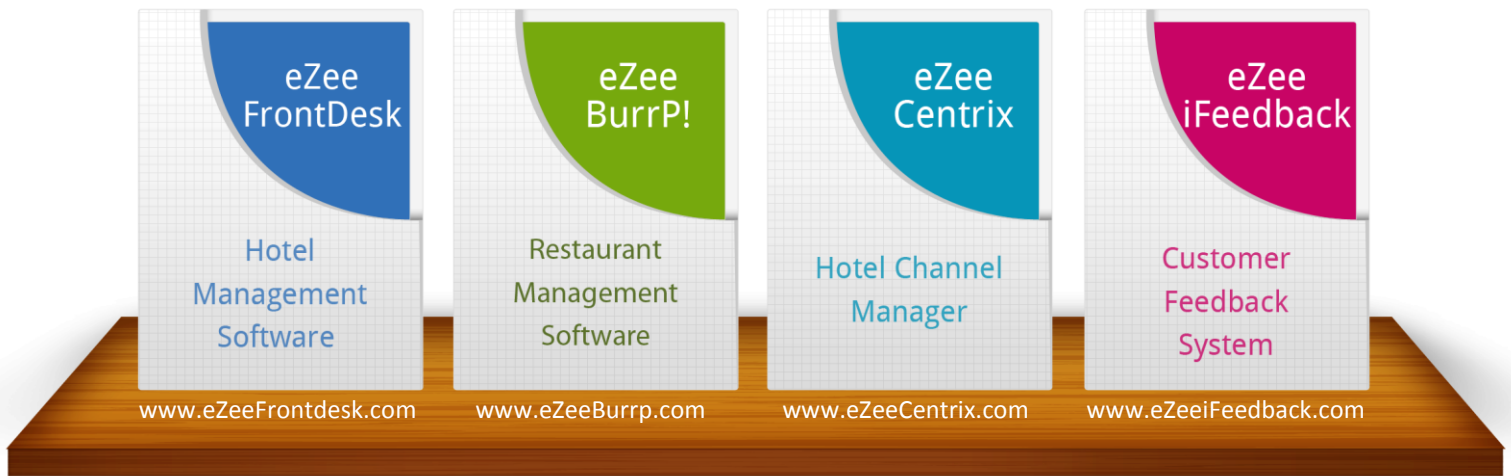
**Search Criteria**

**View By**

<input type="checkbox"/>	Unit / Room	Room Type	Status ▲	Availability	Remarks
<input type="checkbox"/>	101	Delux	Vacant Clean 	Arrival	Put 1 extra Pillow
<input type="checkbox"/>	104	King	Vacant Clean 	Available	Change bed sheet
<input type="checkbox"/>	105	King	Vacant Clean 	Arrival	Put 1 extra pillow
<input type="checkbox"/>	204	Queen	Vacant Clean 	Arrival	Change bed sheet
<input type="checkbox"/>	302	Twin	Vacant Clean 	Available	Put 1 extra pillow
<input type="checkbox"/>	202	Queen	Occupied Dirty 	Stay Over	Clean Room
<input type="checkbox"/>	102	Delux	Dirty	Confirmed Reservation	Clean Room
<input type="checkbox"/>	103	Delux	Dirty	Available	Clean Room
<input type="checkbox"/>	201	King	Dirty	Available	Change Pillow cover
<input type="checkbox"/>	203	Queen	Dirty	Available	Clean Room
<input type="checkbox"/>	205	Suite	Dirty	Confirmed Reservation	Change Pillow cover



## Seamless Integration with other eZee Products



Other eZee product brochures can be downloaded from our corporate website: [www.eZeeTechnosys.com](http://www.eZeeTechnosys.com)

# eZee Clientele

Clients in  
**120+**  
Countries

Support Center in  
**50+**  
Countries

## 5 Star Hotels ★★★★★



## 4 Star Hotels ★★★★★



## 3 Star Hotels & Below ★★★



## Hotel Chains



\* Client reference in your region can be availed on request.

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