



# *iTravel* 3 in 1

## All-in-One software solution for tourism

*back office + online booking + partner booking*

Software solution for running tour operators and tourist agencies that includes product definition, reservation management and travelling products and services management.



## Why iTravel?

Top quality solution at a reasonable price gives you an access to business modules used by successful agencies.

### Reduce costs

Using iTravel it is possible to significantly upgrade your business and automate frequent business processes inside your company and in such way reduce costs.

### Automatic Document Creation

Creating documents manually? Calculating prices manually?

iTravel enables automatic price calculation. For each reservation it is possible to automatically create all travel documents (offer, invoice, voucher, supplier report, confirmation of payment, confirmation of refund, contract...).

### Managing the complete reservation process

You do not know the exact number of reservations you have? You cannot track which reservations have been paid for and in what amount? You cannot monitor the occupancy of your capacities? iTravel helps you manage the complete reservation process, from the moment an inquiry is made online or by telephone up to the moment an invoice is issued and the service consumed by the customer.

### Work with your partners more efficiently

Your subagents and freelance agents need to call or email you to book your products? Speed up the communication and make this process faster by using iTravel's Partner Booking Module (B2B). Allow your partners to search through your products, calculate prices and create reservations. Give them an insight in their reservations, finances, documents...



## Why iTravel?

iTravel is available both for purchase and for rent. Monthly subscription can drastically lower your costs: no initial software purchase expenses, no installation expenses, no server maintenance, and all software upgrades are available to you for free.

### Introduce Online Booking

Reservations from the internet come in an email form and then you need to copy them to a software system? You need to define your products twice, once for a website and then again for a business software system?

Define your products in iTravel and then just publish it online. Allow your customers to search through your offer, get prices and availability info, book directly and pay with credit cards, or just send inquiries. All reservations and inquiries become instantly available in iTravel.

### Integrate your travel documents with your accounting

Copying invoices and receipts to your accounting takes up a lot of time? Errors happen? Transfer all invoices and receipts issued in iTravel automatically to your accounting software.

### Organize tours

Creating booking, rooming and flight lists manually? Having trouble monitoring the availability of your airplanes/busses? Having difficulties defining your net prices based on your expenses? iTravel Tours Module helps you automate the definition and organization of various types of tours.

### Connect your branch offices

You have more than one branch office and your documents and data are not centralized? You waste valuable time on e-mails and telephone calls inside the company? iTravel is a fully centralized system which allows you to easily connect all your branch offices into a single business unit. All the information is in one place and available to everybody (products, prices, documents, reservations...)



# iTravel Software Features

A stable, flexible and upgradable system defined in collaboration with numerous successful tourist agencies on which a company can base its progress.

## Reservations

- Searching products and services
- Creating reservations for products and services
- Automatic price calculation
- Tracking reservations
- Creating reservations for products not previously defined

## Documents

- Creating offers and invoices directly from reservations
- Creating vouchers and contracts
- Creating supplier reports
- Receipts for cash transactions
- Confirmations of payment for bank transactions
- Documents created in multiple languages
- Documents created in PDF format
- Sending documents directly from iTravel

## Finances

- Enter payments and refunds
- Tracking the amount owed on each reservation
- Tracking the amount owed for each client

## Travel products

- Entering destinations (country, region, city)
- Defining accommodation (hotels, vessels, villas, apartments...)
- Uploading photos and entering descriptions
- Defining the price lists for basic and additional services
- Defining discounts
- Defining allowed capacities (on inquiry, allotment, fixed)
- Monitoring occupancy and entering stop booking
- Calendar overview of accommodation occupancy

## Tours

- Creating a tour itinerary (airplane, bus, hotel, villa, vessel)
- Calculating the net price of the tour from your expenses
- Creating reservations
- Tracking finances and debts for each customer
- Automatic creation of booking, rooming and flight lists
- Issuing group vouchers
- Entering supplier invoices and creating reports on revenue and expenses for each tour



## iTravel Software Features

Integrate the iTravel Software System with your existing website. Enter your products into iTravel and publish them on your website. Enter special offers, publish them online and increase the sales of your products.

### Online Booking

- Publishing all products and services online
- Product search
- Product detailed description (description, characteristics, notes, photo gallery, prices...)
- Calendar overview of product availability
- Automatic price calculation
- Sending inquiries
- Direct booking and paying by credit cards
- Automatic sending of the offer, invoice and voucher to online paying customers by email

### Partner Booking

- Defining price lists with partner commissions
- Grouping partners
- Partner portal for searching for products and services
- Automatic price calculation
- Sending inquiries
- Direct booking
- Tracking partner reservations
- Availability reports
- Financial reports

### Integrating with Accounting Systems

- Possibility of connecting to an accounting system
- Transferring invoices to the accounting system
- Transferring all confirmations of payments and refunds to the accounting system

### Linking multiple branch offices

- All products and services available in all branch offices
- All reservations available in all branch offices
- All documents in a single document repository and available to all your employees (offers, invoices, vouchers...)



## iTravel Software Features

Create powerful reports, get a better insight into your business and make sound business decisions in time.

### Special offers, Last minute

- Defining Special Offers
- Publishing Special offers online
- Automatic price calculation

### Connection to Google Analytics

- Monitor which keywords bring most reservations
- Track which products have been viewed the most
- Find what object come up in search results most often
- Track objects by the number of reservations created online

### API

- Web services for connecting to the iTravel System
- Fully adapt iTravel data to your website and your business ideas

### Reports

- Number of reservations per year / month
- Number of reservations per employee
- Revenue per year / month
- Margin per year / month
- Number of reservations per partner
- Number of reservations per product / supplier

### Multiple languages

- Administration interface available in English, Russian, Croatian, Serbian and Slovenian
- Online booking interface available in English, Russian, German, Italian, Slovenian, Croatian, Serbian, Czech, Hungarian and Polish.



## iTravel Software Advantages:

### Increase your sales

iTravel Software allows you to increase your sales by opening up your business to new tourist products and markets with minimal operational costs.

### Reduce your costs

iTravel helps you do your everyday business processes quicker and more efficient. This allows you to cut your expenses and save significant amounts of money.

### Reliable solution

A great number of users prove that that the iTravel is a stabile and a reliable solution. More than 10 years of work has been put into the research and development of this system.

### All-in-one solution

Using iTravel it is no longer necessary to have three different applications (one for running your website and the online booking, one for running your tourism business and one to sell to your subagents). iTravel unites all of the above into one easy-to-use software system.

### Pay as much as you use

iTravel is built to be modular - you can choose which modules you need and the number of users that are going to be working in the system and pay for the system depending on your company size.

### Easy to use

Modern iTravel user interface, user manuals and video presentations will help you to easily use the system in order to increase your efficiency and productivity as soon as possible.

### Adaptable

In case you have some special requirements, it is possible to adapt the iTravel system to meet your needs.

### Integration with web sites

It is possible to integrate iTravel to your existing website almost effortlessly. Integration time and expenses are extremely low.

### Integration with accounting systems

It is possible to integrate iTravel with your existing accounting system.

### iTravel is intended for:

Incoming tourist agencies



Outgoing tourist agencies



Tour operators



Online tourist agencies



Charter companies



## References:



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# Support to your company

Small and medium sized companies are facing great challenges. The competition is growing stronger every day, which makes it more and more difficult for smaller companies to find their position in the market, and makes it extremely difficult to ensure a constant growth.



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# *iTravel* All-in-One

## software solution for tourism

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